

General Terms and Conditions of Sale

STAY RULES: 30% of the AMOUNT of the STAY as a DEPOSIT (or the full amount if there is a short delay before the arrival date).

THE BALANCE WILL BE PAYABLE 3 weeks before ARRIVAL.

(Failure to pay the balance without prior agreement will result in cancellation of the stay).

A TOURIST TAX is to be paid on departure.

CONTRACT CLAUSES :

1. In case of early departure, whatever the circumstances, no refund will be made.
2. You must notify us of any delay in arrival in order to retain your booking rights. The manager reserves the right to dispose of the accommodation if there is no news 24 hours after the planned arrival date. No refund will be made.
3. For any cancellation received 20 days before the date of arrival, 100% of the deposit will be refunded, between 20 days and the date of arrival, no payment will be refunded. (except for confinement due to a health crisis)
4. A deposit of 300 € will be requested on arrival and returned after the stay. Possibility to ask us to do the cleaning (24 hours before departure) 50 €.

THIS DOCUMENT IS CONTRACTUAL AND BINDING ON BOTH PARTIES.

WE THANK YOU FOR YOUR TRUST AND HOPE THAT YOUR NEXT HOLIDAY WILL LEAVE YOU WITH THE BEST OF MEMORIES.

Rules of Procedure

In order to ensure that your stay is as pleasant as possible, and that health and safety conditions are guaranteed for all, we ask you to read these rules carefully.

Rental period

Ce logement vous est loué pour une période définie lors de votre réservation, déterminée dans votre contrat de location. En aucun cas un client ne pourra se prévaloir d'un quelconque droit au maintien dans les lieux en dehors de cette période.

Arrival and departure: only on Saturdays (except if booked on a weekend)

- Arrival times are in the afternoon from 4pm.
- Departure times are scheduled in the morning before 10am.
- Cleaning time must take place on the day of departure, before 10am.

Materials provided

- This accommodation is rented with bedding (bed bases and mattresses), duvets, pillows

and blankets. It is compulsory to use fitted sheets to cover mattresses, pillowcases and duvet covers.

- Sheets and other household linen (bed linen, towels, etc.) are provided on request.
- Please bring garbage bags, sponges, coffee filters, etc.

Use of the premises

- All furniture is at your disposal. Please keep them in good condition and keep them clean.
- The supply of water, electricity and heating is included in the rental price. However, in order to be as environmentally friendly as possible, please turn off the lights when you leave a room, do not leave the water running unnecessarily, and do not leave doors and windows open for long periods if you are using the heating.
- All facilities are available to you, subject to normal and reasonable use. In this respect, please do not throw anything into the toilet bowl, except toilet paper.
- Each access door to the accommodation is fitted with a key lock. Please make sure you lock them when you leave the premises. You are responsible for any theft or damage if you do not respect this clause.

Use of the park

The area of the park is delimited and must be respected. Animal waste and cigarette butts must be collected.

Safety and etiquette guidelines

- Please respect the tranquillity of the premises and use them in accordance with their purpose. The volume of noise, both inside and outside the property, must be contained in order to respect the peace and quiet of the neighbourhood. In the event of a dispute or complaint, we reserve the right to exclude the guests causing the disturbance.
- For the respect of the neighbourhood, it is strictly forbidden to make noise in the evening after 10 pm and before 8 am.
- It is strictly forbidden to smoke inside the accommodation, the common areas and the swimming pool.
- In case of emergency, please call the emergency services (18 for the fire brigade, 15 for the ambulance, 17 for the police). There is a fire extinguisher on each floor.

Safety instructions for the use of the pool

- Article 1* – The pool area is open to tenants from 10:00 to 20:00 (except from 13:00 to 14:30).
- Article 2* – The swimming pool is a private pool and its use is restricted to members of the owners' family and tenants staying in the gites. The pool is not supervised. Supervision of the pool is the responsibility of persons of legal age with respect to all tenants on their contract.
- Article 3* – Any child under the age of 12, unaccompanied by a parent of legal age, is not allowed to enter the pool area.
- Article 4* – Babies are required to wear special nappies.
- Article 5* – The users of the swimming pool undertake to take a shower before bathing and not to bathe after using sun cream or oil, and to close the access door after each entry or exit. It is forbidden to enter the premises with shoes on.
- Article 6* – It is forbidden to throw or push anyone into the water, to shout and to play violent games in and around the pool, to urinate in the water, to run around the pool.

Article 7 – The pool area is a place of peace and relaxation, so please respect others.

Article 8 – Animals, even if kept on a lead, are not allowed in the pool area.

Cleaning package

- A cleaning fee may apply at the end of the stay, if the client has not chosen to clean the premises himself or if an inventory of the premises after the client's departure indicates that the cleaning was insufficient.
- In this case, the cleaning package (the amount of which is indicated in the contract) includes the cleaning of the rooms and equipment. Please ensure that the accommodation is not left in a state of disarray, in particular by tidying up the furniture, objects and crockery.

Household waste

Bins are available at the entrance to the car park. Please respect the sorting rules: yellow bin for cardboard, plastic and metal packaging; green bin for household waste. When you leave, please do not leave anything in the bins and return them clean. There is a container for glass in front of the school.

Reception of animals (except category 1 and 2 dogs)

- The cleaning package is compulsory. The tenant undertakes to preserve the integrity of the furniture inside the accommodation and the cleanliness of the exterior.
- Only one animal per rental is allowed.
- Animals must never be left in the accommodation in the absence of their master. Any damage caused by animals is the sole responsibility of the tenant and will be deducted from the deposit.

In case of problems

- In the event of a breakdown or malfunction, please contact us immediately. We will do our best to remedy the situation. No refunds for repairs or repairs will be made without our agreement.
- In case of breakage, damage or deterioration, please report it during your stay, even if no damage is apparent.
- In the event of loss or damage to the accommodation, the amount of the deposit may be reduced by the cost of repair or replacement.